

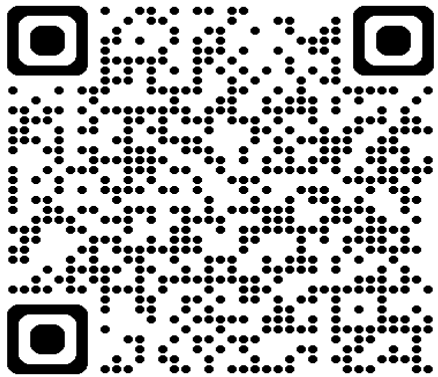
A low-angle photograph of a tall, blue-painted water tower against a bright blue sky filled with soft, white clouds. The tower has a spherical tank at the top and a lattice-structured support. Several realistic water droplets of various sizes are scattered across the image, some in the foreground and others near the tower, creating a fresh and clean aesthetic.

CITY OF JACKSON, MS

PUBLIC WATER SYSTEM

AGENDA

- Introduction
- Actions to Date and Water Quality Status
- Financial Update
- Community Input (Please limit comments to two minutes each)



Comments can also be sent via email by 10/31/2024 to JacksonMSWater@epa.gov or by using the QR code on this page.

WORK SINCE NOVEMBER 2022

💧 Work Under Interim Stipulated Order

💧 Priority Project List

- Work Completed
- Work Ongoing

💧 Additional Work based on Community Input

Interim Stipulated Order

Interim Third-Party Manager (ITPM) Should:

- Increase and Improve Reporting Requirements
- Develop Comprehensive Website- www.JXNWater.com

Interim Stipulated Order - Priority Project List Work

- Interim Operations & Maintenance Contract - Completed
- Interim Chlorine improvements at O.B. Curtis - Completed
 - New Chemical System - On Going
- Winterization - Completed
- Corrosion Control
 - J.H. Fewell - Completed
 - O.B. Curtis - To be completed December 2024

Additional Improvements

- Distribution System Repairs
- Modernizing the collection of data
- Increased Metering Accuracy
- Increased Billing Rate
- Sewer Interim Stipulated Order

Additional Actions based on Community Input

- Better communication
- Access to data and reporting
- Improved process for Boil Water Notices
- Reliable water
- An ability to have input on work being done
- Community Investment

Next Jxn Water Quarterly Public Meeting

- Currently scheduled for November 9, 2024, at the JXN Water offices, The Summit, 1054 Greymont Ave, Jackson MS.

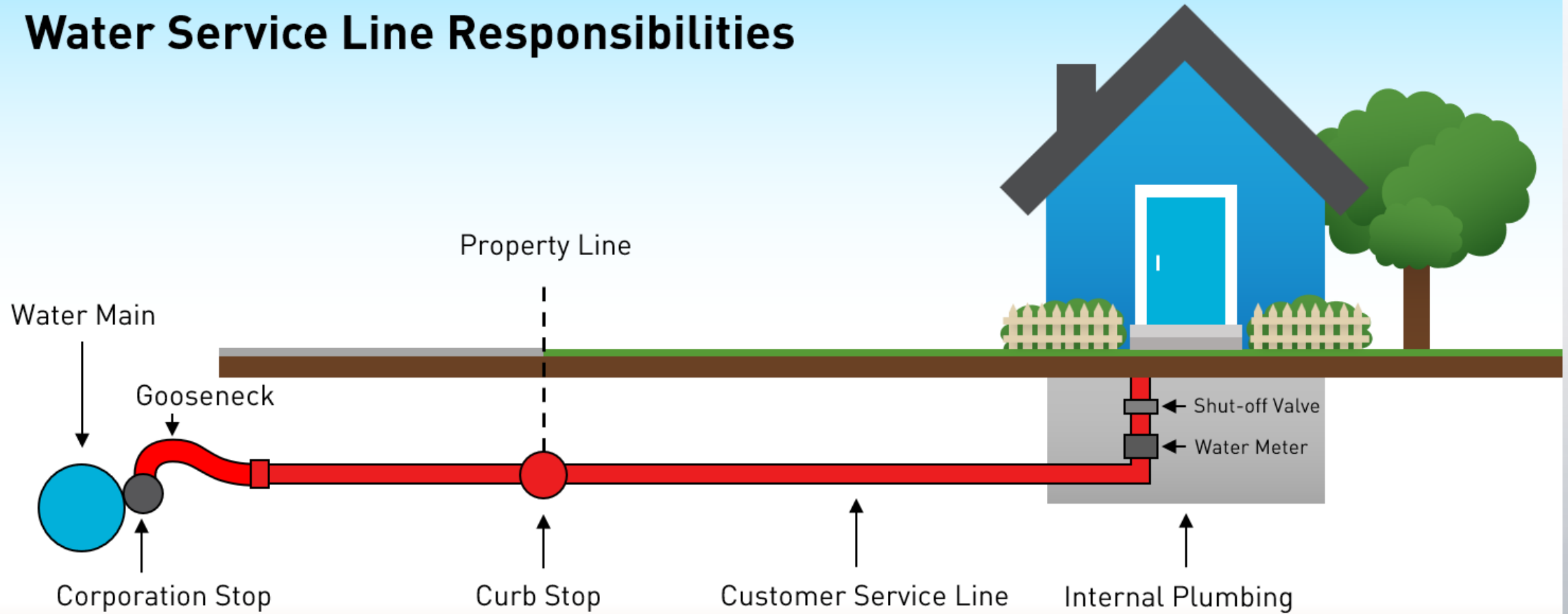
Water Quality and SDWA Compliance Sampling Schedule

Daily	Monthly	Quarterly	Semi-Annually	Annually
<ul style="list-style-type: none">• <i>pH</i>• <i>Alkalinity</i>• <i>Turbidity</i>• <i>Disinfection</i>	<ul style="list-style-type: none">• <i>Total Coliforms</i>	<ul style="list-style-type: none">• <i>Disinfection Byproducts</i>	<ul style="list-style-type: none">• <i>Lead and Copper</i>	<ul style="list-style-type: none">• <i>Nitrates/ Nitrites</i>• <i>Inorganic Compounds</i>• <i>and more</i>

Water Quality and SDWA Compliance Results

- Lead and Copper
- Water quality parameters (pH and alkalinity)
- Per- and polyfluoroalkyl substances (PFAS)
- Disinfection byproducts

Water Service Line Responsibilities



City is responsible for the water main



Customers are responsible for the service line from their water meter to the water main including internal plumbing and fixtures

Report Problems and Hotlines

JXN Water Website jxnwater.com	Active and historical boil water notices, PFAS sampling results, annual water quality report, quarterly status reports
MSDH Drinking Water Watch apps.msdh.ms.gov/DWW/	Compliance monitoring results (lead, copper, bacteriological, etc.), violation history
MSDH Website msdh.ms.gov	Active boil water notices, Jackson lead history, violation history
EPA Jackson, MS Drinking Water Website epa.gov/ms/jackson-ms-drinking-water	Background information, enforcement history, quarterly status reports
JXN Water 24-hour Customer Support Hotline	(601) 500-5200

What we have heard from you

- Hire locally, use local contractors
- Encourage transparency
- User-friendly websites
- Water Quality Parameters/Monthly Operating Reports on JXN Water website
- More robust Alternative Water Source Plan
- Input on future of system, including Stabilization and Sustainability Plans
- Financial accountability
- Equitable billing

Community Input For Today

- 💧 What improvements to the drinking water system have you seen since November 2022?
- 💧 What longer-term considerations do you believe the EPA should consider regarding the drinking water system? What additional improvements would you like to see?
- 💧 What communication improvements would you like to see?