



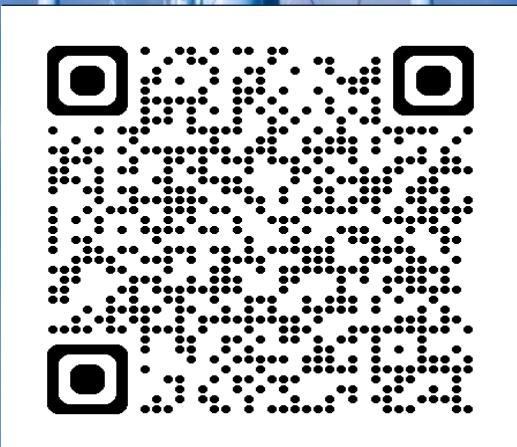
# CITY OF JACKSON, MS

## PUBLIC WATER SYSTEM

## AGENDA

- Introduction
- Actions to Date and Water Quality Status
- Financial Update
- Community Input (Please limit comments to two minutes each)

Comments can also be sent via email by 10/31/2024 to [JacksonMSWater@epa.gov](mailto:JacksonMSWater@epa.gov) or by using the QR code on this page.



# WORK SINCE NOVEMBER 2022

💧 Work Under Interim Stipulated Order

💧 Priority Project List

- Work Completed
- Work Ongoing

💧 Additional Work based on Community Input

## Interim Stipulated Order

Interim Third-Party Manager (ITPM) Should:

- Increase and Improve Reporting Requirements
- Develop Comprehensive Website- [www.JXNWater.com](http://www.JXNWater.com)

## Interim Stipulated Order - Priority Project List Work

- Interim Operations & Maintenance Contract - Completed
- Interim Chlorine improvements at O.B. Curtis - Completed
  - New Chemical System - On Going
- Winterization - Completed
- Corrosion Control
  - J.H. Fewell - Completed
  - O.B. Curtis - To be completed December 2024

## Additional Improvements

- Distribution System Repairs
- Modernizing the collection of data
- Increased Metering Accuracy
- Increased Billing Rate
- Sewer Interim Stipulated Order

## Additional Actions based on Community Input

- Better communication
- Access to data and reporting
- Improved process for Boil Water Notices
- Reliable water
- An ability to have input on work being done
- Community Investment

## Next Jxn Water Quarterly Public Meeting

- Currently scheduled for November 9, 2024, at the JXN Water offices, The Summit, 1054 Greymont Ave, Jackson MS.

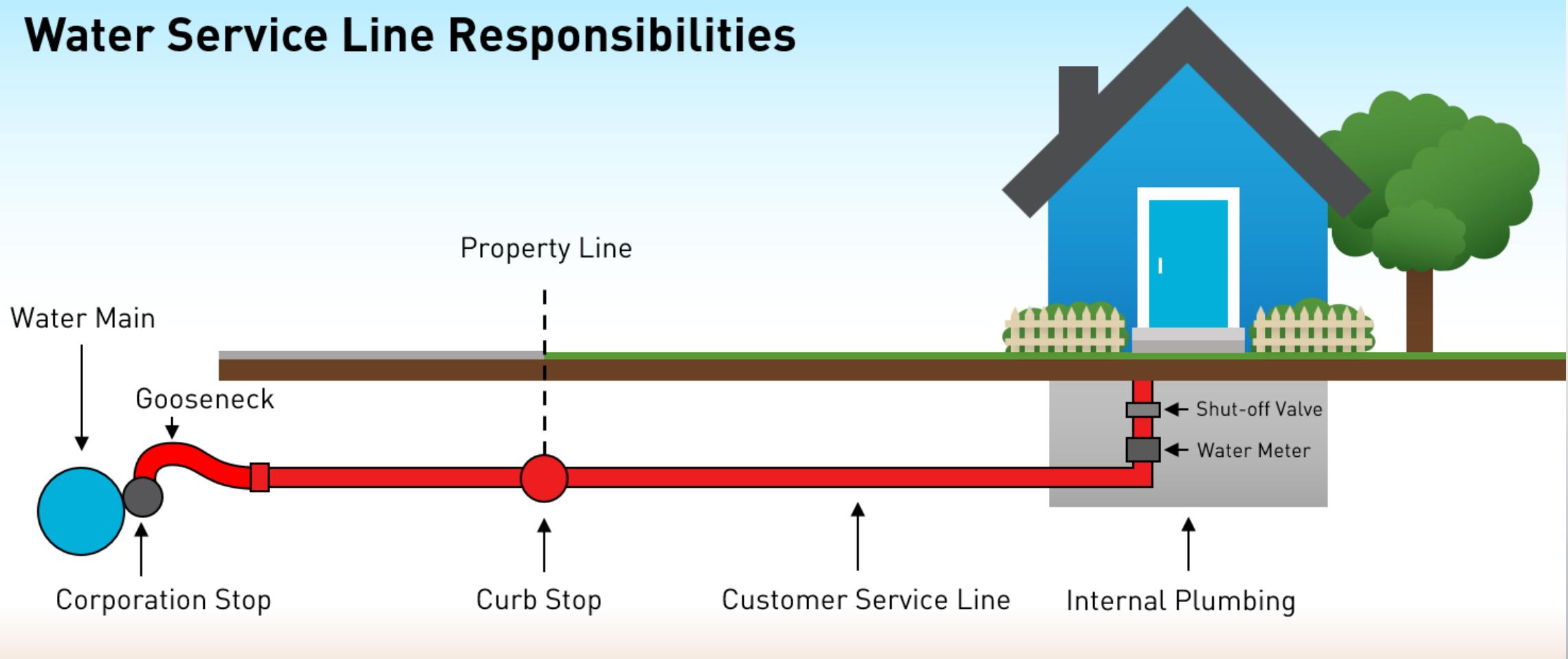
# Water Quality and SDWA Compliance Sampling Schedule

Daily	Monthly	Quarterly	Semi-Annually	Annually
<ul style="list-style-type: none"><li>• <i>pH</i></li><li>• <i>Alkalinity</i></li><li>• <i>Turbidity</i></li><li>• <i>Disinfection</i></li></ul>	<ul style="list-style-type: none"><li>• <i>Total Coliforms</i></li></ul>	<ul style="list-style-type: none"><li>• <i>Disinfection Byproducts</i></li></ul>	<ul style="list-style-type: none"><li>• <i>Lead and Copper</i></li></ul>	<ul style="list-style-type: none"><li>• <i>Nitrates/ Nitrites</i></li><li>• <i>Inorganic Compounds and more</i></li></ul>

## Water Quality and SDWA Compliance Results

- Lead and Copper
- Water quality parameters (pH and alkalinity)
- Per- and polyfluoroalkyl substances (PFAS)
- Disinfection byproducts

# Water Service Line Responsibilities



City is responsible for the water main



Customers are responsible for the service line from their water meter to the water main including internal plumbing and fixtures

## Report Problems and Hotlines

<b>JXN Water Website</b> <a href="http://jxnwater.com">jxnwater.com</a>	Active and historical boil water notices, PFAS sampling results, annual water quality report, quarterly status reports
<b>MSDH Drinking Water Watch</b> <a href="http://apps.msdh.ms.gov/DWW/">apps.msdh.ms.gov/DWW/</a>	Compliance monitoring results (lead, copper, bacteriological, etc.), violation history
<b>MSDH Website</b> <a href="http://msdh.ms.gov">msdh.ms.gov</a>	Active boil water notices, Jackson lead history, violation history
<b>EPA Jackson, MS Drinking Water Website</b> <a href="http://epa.gov/ms/jackson-ms-drinking-water">epa.gov/ms/jackson-ms-drinking-water</a>	Background information, enforcement history, quarterly status reports
<b>JXN Water 24-hour Customer Support Hotline</b>	(601) 500-5200

## What we have heard from you

- Hire locally, use local contractors
- Encourage transparency
- User-friendly websites
- Water Quality Parameters/Monthly Operating Reports on JXN Water website
- More robust Alternative Water Source Plan
- Input on future of system, including Stabilization and Sustainability Plans
- Financial accountability
- Equitable billing

## Community Input For Today

- 💧 What improvements to the drinking water system have you seen since November 2022?
- 💧 What longer-term considerations do you believe the EPA should consider regarding the drinking water system? What additional improvements would you like to see?
- 💧 What communication improvements would you like to see?